



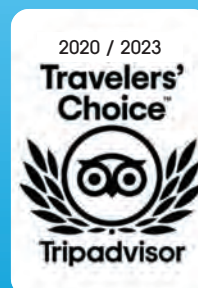
Kris Cruisers

2024



Adventure along the Thames
Self-Drive Boating Holidays
Luxury 4, 5 & 5 ★ Elite Cruisers

Tel: +44 (0)1753 543930 www.kriscruisers.co.uk



Kris Cruisers

Luxury Boating Holidays on the River Thames

The holiday with a difference

A boating holiday with Kris Cruisers really is a holiday with a difference. Starting from our marina base at Datchet you can set off to cruise the River Thames, one of the most beautiful waterways in Europe. Meander up or downstream wherever the mood takes you enjoying the change of pace as you go. Moor up at Hampton Court Palace, Windsor, Henley, Oxford and many other wonderful towns and villages along the river. You can even take the family to some famous attractions close to the river such as Legoland, Windsor Castle, Thorpe Park and Beale Park. Our superb fleet of self-drive motor cruisers are available from as little as a short break to one week or longer.

No previous boating experience is necessary. Each year we have customers that have never taken a boating holiday before. A modern river cruiser is easy to drive and mastering the controls is quickly learned. Tuition will be given on boat handling and safety by one of our instructors who all hold the RYA Inland Waters Helmsman Certificate.

The perfect holiday for a family or friends.

Quality grading scheme

We are members of the Visit England and British Marine assessment scheme to the hire boat industry on British Waterways. Boats and Boatyards are independently assessed and are awarded a rating of 1 to 5 stars, comparable to the hotel industry. Kris Cruisers boats have all been awarded a quality rating of either 4 stars ★★★★★ or 5 stars ★★★★★ which is shown with each boat description.



5 star Elite

This is the name we have given to the newest boats in our fleet. These boats have been built to a higher standard of finish and are fitted with extra facilities like Wi-Fi, 24hr heating, heated towel rails, tassimo machines, and all fixed beds made up as requested on your arrival form.

Our modern fleet

We operate a fleet of 14 boats ranging in size from a 29ft 2 berth boat to a 48ft 10 berth boat. We pride ourselves with our commitment to our maintenance program, which is why we have the best fleet of boats on the River Thames.



Paul, Martin, Pam & Chris Clark

Our Family History

Len and Lou Clark launched the Clark family into boating when they bought **John Hicks Boatyard** in February 1966 when the plan was to slow down into semi-retirement. They started hiring out punts with the boatyard mainly being filled with private moorings. Within a couple of years Len started his hire fleet called **Castle Line**, with his first wooden cabin cruiser. In **1971** he built a brand new cruiser with a wooden superstructure which is in private hands today.

Our current proprietor **Chris Clark** along with his wife **Pam**, started helping his Dad out in 1974. He joined his father full time in **1978** with the birth of **Kris Cruisers**, starting with 2 Elysian 27' cabin cruisers sleeping 2 to 4 people. In 1980 **Len Clark** purchased 2 **Brand New** Discovery 34's and named them **Guardsman**, continuing with the Royal theme.

By **1982** the **Kris Cruisers** fleet increased to 5 boats which included a 6 berth boat called **Lady Mary**, which at the time cost as little as £188 for a whole weeks holiday. In **1983** the 2 fleets of **Castle Line** and **Kris Cruisers** increased to **19 boats** which included the running of 3 boats on behalf of Consort Cruisers.



Len Clark

Later that year the 3rd Generation **Paul**, arrived straight from school but come September was off to Kingston College to study Marine Engineering, through the old YTS scheme. This was also the year of our 1st **Colour brochure**. Chris's daughter **Karen** joined the family business in **1985** as a boat cleaner aged just **14**.

Len & Lou retired in **1986** leaving the business in the capable hands of Chris, who bought his 1st Brand New 38' Cabin Cruisers in **1990**, Lady Alexandra and Lady Kristina and in **2004** bought our biggest cruiser to date, Lady Elizabeth, 48' in length and sleeping 10 people in 5 cabins.

The 4th generation arrived When Keeleigh joined the family business in **2008**, initially part time as a cleaner and then progressed into the office before moving on to British Airways in 2018. Martin joined part time in **2010** maintaining the boats before also moving into British Airways in 2016 to train as an engineer.

In **2022** Pam & Chris celebrated their 60th Wedding Anniversary, and were overwhelmed when they got the chance to meet her Majesty Queen Elizabeth II and have their picture taken with her, which is proudly displayed at home as well as in the office.

Since the start there have been more than a dozen other members of our family who have worked for us and in 2016 our family celebrated 50 years in the boat hire industry.



Old Father Thames - St. Johns Lock



Estimated Cruising Time
Based on approx 6 hours a day
One way only

The River Thames

The non-tidal stretch of the River Thames is navigable for 124 miles from above Teddington Lock in West London to Lechlade in Gloucestershire. Along the way there's an abundance of places to visit, see and enjoy. To cover the whole of the river between Lechlade and Teddington and return to our marina base you would need a minimum of a two-week holiday. Downstream from Datchet you can cruise past Magna Carta Island and experience the great expanse of Runnymede and Hampton Court. Upstream from Windsor are some of the most historic and beautiful towns and villages in England such as Marlow, Henley, Sonning, Pangbourne and Oxford.

Through the locks

During the course of your cruise you will pass through a number of locks. All locks are operated by Environment Agency navigation staff ready to help and advise you on any aspect of your trip. There is no charge to the hirer for passing through the locks. Locks provide an opportunity for you to meet other boating folk and to exchange news and views on what lies ahead. At some locks you will find toilets, a fresh water top up point and rubbish disposal facilities.



Thames Wildlife



Beele Park, Pangbourne

Moorings

There are plenty of overnight moorings along the length of the Thames. In some towns there is likely to be a charge for this facility.

At a number of riverside pubs and hotels, guests taking an evening meal may be offered a free mooring. In addition there are many free mooring sites provided by the Environment Agency. These are clearly marked with their logo and offer moorings free of charge for 24 hours. There are also a number of places where farmers offer moorings at a nominal charge. The lock-keepers will be able to give guidance, and of course, the locations are shown on maps and guides. During the 2023 season, a 24 hour mooring in Windsor and Eton cost £8 to £10.

How to find us

From London (M4)

Leave the M4 at Junction 5, at the roundabout take the Datchet turn-off following the Kris Cruisers brown and white sign along the B470 for 1¼ miles. Following the brown and white signs, cross the green in the centre of Datchet into the high street passing over the level-crossing. Immediately beyond this at the 'T' junction is our Boatyard.

From Windsor (1½ Miles)

From below the castle, proceed along the B470 following the Kris Cruisers brown and white signs. The road passes the Home Park on your left and then crosses over the River Thames at Victoria Bridge. Datchet high street is ¼ mile on your left and our Boatyard is opposite the high street on your right.

For satellite navigation reference

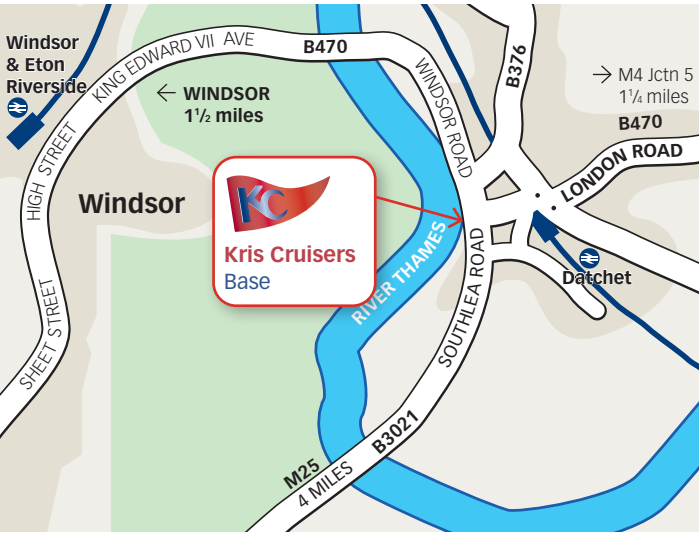
Please use our postcode SL3 9BU.

From Staines Or The M25 (5 Miles)

Leave the M25 at Junction 13, the Staines turn-off. Proceed along the A308 towards Windsor passing through Runnymede and Old Windsor. At the next roundabout take the last exit along the B3021 to Datchet following the Kris Cruisers brown and white sign. You will cross over the River Thames at Albert Bridge and our Boatyard is ¾ mile on your left.

By Rail

Train services run from Waterloo Station, London, every 30 minutes during the day. Journey time is approximately 45 minutes. Turn left out of the station into Datchet high street and our Boatyard is 100 metres in front of you.



Places to visit

1 Buscot House and Park

This 18th century National Trust property houses a rich collection of pictures. Landscaped park and water gardens.
[Tel. 01367 240932 for further information.](#)

2 University/Colleges, Chapels and Museums of Oxford

Simply too many to list but Get Your Guide will help you plan a walking tour.
[Tel. 07412 937003 for further information.](#)

3 Abingdon

A prosperous market town for 900 years with a wealth of sights and interests including the Abbey and Guildhall. The Old Gaol built for French prisoners of the Napoleonic Wars is now an arts and leisure centre.
[Tel. 01235 522711 Tourist Information Centre.](#)

4 Wallingford

A market town blessed with a wide variety of shops, from high street names to unique independent retailers, to antiques shops offering all kinds of gifts, trinkets and furniture.
[Tel. 01491 826972 for further information.](#)

5 Sonning

An 18th Century flour mill converted to a Restaurant/Theatre providing a centre of entertainment. View the working wheel in the cocktail bar. Reservations can be made on
[Tel. 0118 969 8000 for further information.](#)

6 Henley

The River and Rowing Museum is situated in Mill Meadows with moorings right by the riverside. It tells the story of Henley Town and its world famous Regatta held every year in July.
[Tel. 01491 415600 for further information.](#)

7 Marlow

Elegant town blending old and modern with much to see. Izaak Walton's stretch of the river, commemorated by the 'Compleat Angler' inn, now a luxury hotel.
[Tel: 01296 382415 for further information.](#)

8 Cliveden

Renowned as the home of the Astor family during a 50-year period from 1893. The property is now a luxury hotel, some parts of which are open to the public at weekends. The gardens, formal and otherwise, are magnificent and open daily throughout the season. A National Trust property.
[Tel. 01628 605069 for further information.](#)

9 Maidenhead

Brunel's famous rail bridge over the Thames constructed in 1839. With a span of 128ft, it is the world's longest single brick built arch.
[Tel. 01628 796502 Tourist Information Centre.](#)

10 Eton College

Founded in 1440 by Henry VI, the College still has several of its original buildings in use. There are 3 museums open to the public with free access on Sundays from 14.30 to 17.00.
[Tel: 01753 852588 for further information.](#)

11 Windsor Castle

The huge castle dates from 1066. During successive centuries it grew in importance to attain the proportions and magnificence of a royal palace. Open, with few exceptions, throughout the year. Today it is the largest inhabited castle in the world. St George's Chapel, one of the most beautiful of our ecclesiastical buildings, dates from 1475. Here are to be found the tombs of ten monarchs. [Tel. 0303 123 7334 or 01753 743900 for further information.](#)

12 Runnymede

Where Magna Carta was sealed by King John on 15th June 1215. Overlooking Runnymede is the Air Forces Memorial showing the names of twenty thousand airmen who died during World War II and have no known graves. Also the site of the John F Kennedy Memorial.
[Tel. 01784 432891 for further information.](#)

13 Hampton Court Palace

It was Cardinal Wolsey who commenced the building of the Palace, but in 1525 very prudently gave it to his King – Henry VIII. The most lasting impression to the Palace was given by William III and his Consort, Queen Mary. It was at their command that the mellow red brick buildings along the south and east fronts were re-modelled by the architect Sir Christopher Wren. Why not try to unravel the mystery of the maze!
[Tel. 020 3166 6000 for further information.](#)

Family Fun

1 Beale Park, Pangbourne

A stunning 350 acre riverside adventure with 160 wildlife species from all over the world, including Meerkats, Wallaby, Alpaca, Owls, Blue and Gold Macaws and a Black Crowned Crane are just some of the breeds. With beautiful gardens, train rides, cafes and adventure play, there's something for everyone.
[Tel. 01189 767 480 for further information.](#)

2 Legoland, Windsor

Set in 150 acres of woodland is this award winning theme park for children aged 2 to 12. At LEGOLAND, you and your little builders will find everything you need for an AWESOME day out! Take to the road, soar through the skies and sail the seas with over 55 interactive rides. There is a shuttle bus running from Windsor and Eton Riverside Station to Legoland, a two-mile journey. Public moorings are situated a 1/3 mile upstream from the station.
[Tel. 01753 626416 for further information.](#)

3 Thorpe Park, Chertsey

Home to thrilling rides and attractions, THORPE PARK Resort is the ultimate destination for thrill seekers. NEW in 2023! Ghost Train - Say your final farewell as you depart the mortal world on a one-way ticket beyond the veil into darkness on THORPE PARK newest ride. But watch your tracks, death is always one stop Ahead. Ride with Stealth the UK's fastest roller coaster launching riders to 205ft at 80mph in just 2.5 seconds. There are short stay visitor moorings at Penton Hook Marina, immediately downstream from the Lock of the same name. The entrance to the Leisure Park is a short walk away.
[Tel. 01932 577131 for further information.](#)

P Play Areas for Children

Staines, Maidenhead, Marlow, Henley, Reading and Abingdon have soft play areas (clearly designated for children to play) all adjoining public moorings.

S Swimming Pools and Indoor Leisure Centres

Marlow has a traditional swimming pool while Windsor, Marlow and Reading have swimming pools with wave machines and or giant slides as well as a range of other leisure facilities.
[For further information tel. Windsor 01753 778577, Marlow 01628 405200, Reading 0118 937 5000.](#)

B Tenpin

Where excitement strikes... every time. Situated only a short walk from Kingston's main train station.
[Tel. 0871 222 3675 for further information.](#)

Your guide to boat quality



Four Star

Clean craft with good standards of customer care provided. Very good to excellent overall level of quality. A good range of furniture, furnishings, fittings and lighting for each berth. Galley equipment to meet all essential requirements. High level of care and attention to detail is evident throughout. 240v AC electrical power supply available.

Five Star

(in addition to what is provided at four star)

Excellent to exceptional overall level of quality. A higher level of décor, fixtures and fittings, together with excellent standards of management efficiency and guest care. A higher range of accessories and personal touches provided.

All Kris Cruisers 4 ★★★★★ Star Boats include the following equipment:

- Fitted Carpets
- Draylon Upholstery
- Warm Air Central Heating
- Electric Flush Toilets
- Gas Cooker and Hob
- Microwave
- Electric Fridge
- Coffee Cafetière
- Duvets and Bedding
- 240v Travel Hairdryer
- 240v Travel Iron
- Stereo Radio CD Player
- 240v power supply rated at 1500w
- Flat Screen TV & DVD Player
- Twin USB Socket
- Hand and Bath Towels
- Cutlery and Crockery
- Playing Cards
- Complimentary Soap, Shower Gel and Shampoo/Conditioner, Hand and Body Lotion, Toilet Paper
- Welcome Pack of Tea, Coffee, Milk, Sugar and Walkers Biscuits, Washing Up Liquid
- 240v Small Vacuum
- Dominoes

All Kris Cruisers 5 ★★★★★ Star Boats have an additional:

- Bow Thruster
- Water tank gauge
- Twin USB Sockets in every cabin
- Pop-Up Toaster
- 240v power supply via an Inverter rated at 1500w to 2000w
- Safe
- Umbrellas

5 ★★★★★ Elite

We believe our most superior boats deserve a special mention. When you hire one of our 5 Star Elite boats, in addition to what is supplied on our 4 and 5 star boats, you don't just get one of our newest boats, but you get extra quality and facilities built in for your comfort and enjoyment.

- All Fixed Beds Pre-Made
- A Complimentary Bottle of Wine
- Kitchen Roll
- Wi-Fi
- 24hr Central Heating and Hot Water
- Heated Towel Rails
- 240v Power Supply 2000w to 2500w
- Superior Finish
- Tassimo Machine with Pods Starter Pack
- Shore Power

Arrival procedure

On arrival you will need to check in at reception before boarding your boat. We aim to have all boats ready for you to board for 2.30pm.

If your journey brings you to us earlier than 2.30pm, just pop into our office to let us know you have arrived, where we will be able to give you an update on when your boat will be ready for you, then why not visit one of Datchet's pubs/restaurants for lunch or pick up some groceries from one of our village shops just around the corner.

You may even choose to order your food online with either [sainsburys.co.uk](https://www.sainsburys.co.uk), [ocado.com](https://www.ocado.com), [waitrose.com](https://www.waitrose.com), [tesco.com](https://www.tesco.com) or [asda.com](https://www.asda.com) and have them deliver it to your boat for hassle free shopping. Please arrange your delivery to arrive **after 1.00pm** as we will be unable to put your food on-board your boat or put any cold items into your fridge before this time.

What to bring?

While packing your favourite choice of clothes, make sure you leave room for those essentials, deck shoes or trainers are advisable when walking around the boat. A torch comes in handy when returning to your boat after spending the evening visiting one of the Thames village pubs or restaurants, a first aid kit, you may even want to consider bringing a waterproof coat or umbrella just in case.

Late arrivals

If you are unable to arrive by 5pm, you will be able to board your boat but we may not be able to give you your trial run until the following morning. Please telephone us on 01753 543930 with your arrival time so we can make arrangements for you to collect your keys and confirm a convenient time for your handover and trial run.

Key to Symbols



Bow Thruster



Dogs Welcome



Low Bridge – Will not pass under Osney Bridge, Oxford



Lady Sophie



Sleeps 2 to 4

Berths:

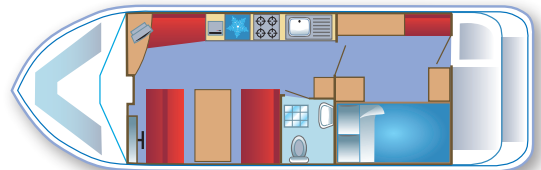
2 Doubles in cabin and saloon



Saturday Start | Weekly

Dual steering cruiser with good accommodation for two

- Main rear cabin with large double berth, wardrobe and dressing table
- Sliding roof over saloon with dinette converting to double berth
- 240v Hair Dryer and Iron
- Flat Screen TV and DVD Player
- Bow thruster for ease of handling
- 240v power supply
- Microwave and Pop-Up Toaster
- Safe
- Twin USB Sockets in every cabin
- Electric Flush Toilet



Length: 29ft 2in (8.9m) Beam: 11ft 2in (3.4m)
Damage Waiver £90



Sedan cruiser

- Drivers seat is raised to get better all round vision
- Patio doors to large saloon
- Outside cushion seating
- En-suite double cabin
- 240v Hairdryer and 240v Iron
- Pull-out settee berth
- Spacious galley with microwave
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket

Berths:

2 Doubles and 2 singles or 3 doubles in 2 cabins and saloon
2 toilets 2 showers



Length: 37ft (11.28m) Beam: 12ft (3.66m)
Damage Waiver £80



Lady Karen



Sleeps 4 to 6

Friday & Monday Start | Weekly and Short Breaks

Lady Catherine



Sleeps 2 to 4



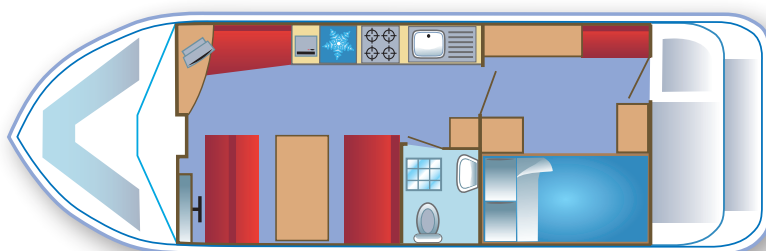
Berths:

2 Doubles in cabin and saloon
1 toilet 1 shower

Friday & Monday Start | Weekly and Short Breaks

Dual steering cruiser with all weather canopy

- Main rear cabin with large double berth, wardrobe and dressing table
- Sliding roof over saloon with dinette converting to double berth
- 240v Hair Dryer and Iron
- Flat Screen TV and DVD Player
- Bow thruster for ease of handling
- 240v power supply
- Microwave and Pop-Up Toaster
- Safe
- Twin USB Sockets in every cabin
- Electric Flush Toilet
- Bathing Platform for ease of access at locks and moorings



Length 30ft (9.14m) Beam: 11ft 2in (3.4m)
Damage Waiver £90



Berths:

2 Doubles and 2 singles or 3 doubles
in 2 cabins and saloon
2 toilets 2 showers



Lady Nicole



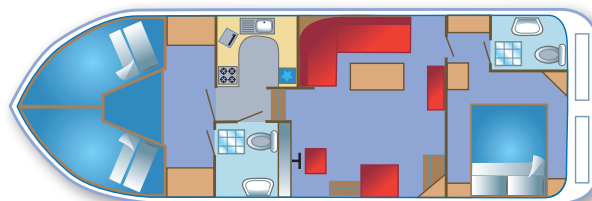
Sleeps 4 to 6



Friday & Monday Start | Weekly and Short Breaks

Dual steering cruiser with excellent visibility

- Saloon with dinette converting to a double berth
- Bow thruster for ease of handling
- Sun roof
- Microwave
- Pop-Up Toaster
- Flat Screen TV and DVD Player
- Dual steering
- Electric Flush Toilets
- Main rear cabin, double bed with en-suite facilities
- 240v Hair Dryer and Iron
- Two singles or 1 double in front cabin, with en-suite facilities
- 240v power supply
- Twin USB Sockets in every cabin
- Safe



Length: 34ft (10.36m) Beam: 12ft 6in (3.81m)
Damage Waiver £90



Superb craft with tastefully furnished interior

- Low wash hull
- Sliding roof
- Fitted oak galley
- Microwave
- Raised saloon for excellent visibility
- En-suite rear cabin
- 240v Hair Dryer and Iron
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket

Berths:

2 Doubles and 2 singles or 1 double
and 4 singles in 3 cabins
2 toilets 2 showers



Length: 38ft (11.58m) Beam: 12ft (3.66m)
Damage Waiver £80

Lady Kristina



Sleeps 6



Friday & Monday Start | Weekly and Short Breaks

Lady Natalia



Sleeps 4 to 6



Berths:

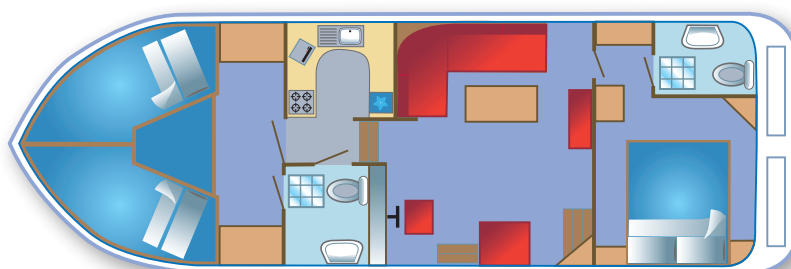
2 Doubles and 2 singles or 3 doubles in 2 cabins and saloon
2 toilets 2 showers



Saturday Start | Weekly

Dual steering cruiser with excellent visibility

- Saloon with dinette converting to a double berth
- Bow thruster for ease of handling
- Dual steering
- Sun roof
- Microwave
- Pop-Up Toaster
- Flat Screen TV and DVD Player
- Electric Flush Toilets
- Main Rear cabin, large double bed with en-suite facilities
- 240v Hair Dryer and Iron
- Two singles or 1 double in front cabin, with en-suite facilities
- 240v power supply
- Twin USB Sockets in every cabin
- Safe



Length: 34ft (10.36m) Beam: 12ft 6in (3.81m)
Damage Waiver £90



Berths:

3 Doubles and 1 single in 3 cabins
and saloon
2 toilets 2 showers



Lady Pamela



Sleeps 5 to 7

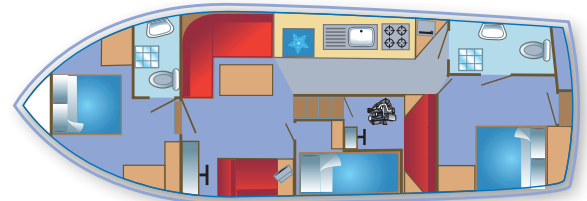


Friday & Monday Start | Weekly and Short Breaks

Stylish cruiser with dual steering positions with raised sundeck

- Bow thruster for ease of handling
- Large windows in saloon for excellent visibility
- Two en-suite cabins
- Access from flying bridge or rear door
- 'Walk round' double berth in front cabin
- 240v power supply

- Microwave and Pop-Up Toaster
- 240v Hair Dryer
- 240v Iron
- Flat Screen TV
- DVD Player
- Twin USB Sockets in every cabin
- Electric Flush Toilets



Length: 38ft (11.58m) Beam: 12ft (3.66m)
Damage Waiver £90



Attractive cruiser with elevated saloon

- Electric sliding roof for open-air cruising
- Rear access for easy boarding
- Two twin cabins with washbasins
- Forward double cabin en-suite
- Microwave
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket
- 240v Hair Dryer and Iron

Berths:

2 Doubles and 4 singles or 3 doubles
and 2 singles in 3 cabins and saloon
2 toilets 2 showers



Length: 40ft (12.19m) Beam: 12ft 6in (3.81m)
Damage Waiver £80

Lady Suzanne



Sleeps 6 to 8



Friday & Monday Start | Weekly and Short Breaks

Lady Victoria



Elite

Sleeps 2 to 4



Berths:

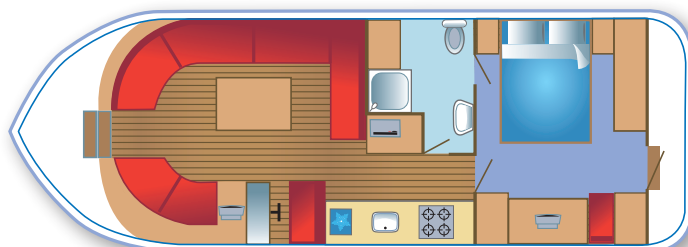
2 Doubles in Cabin and Saloon
1 Toilet 1 Shower



Friday & Monday Start | Weekly and Short Breaks

Modern cruiser with excellent levels of comfort – Built by Haines

- All fixed Beds Pre-Made
- Master Cabin with King Size walk round double bed
- Master Cabin with en-suite facilities and Flat screen TV and DVD Player
- Electric Flush Toilet
- Bow thruster for ease of handling
- Large saloon with split sliding canopy's
- 24 hour hot water
- 24 hour heating with thermostats in every cabin
- Walk-in Shower
- Heated towel rail in bathroom
- Flat Screen TV and DVD Player
- 240v Hair Dryer & Iron
- Pop-Up Toaster
- Wi Fi
- Tassimo Machine with pods starter pack
- Microwave
- 240v power supply
- Shore power
- Safe
- Bathing Platform for ease of access at locks and moorings
- Twin USB Sockets in every Cabin



Length: 36ft 5in (11.11m) Beam: 12ft 5in (3.79m)
Damage Waiver £110



Berths:

1 Double & 2 Singles in 2 Cabins
2 toilets 2 showers

Lady Donna

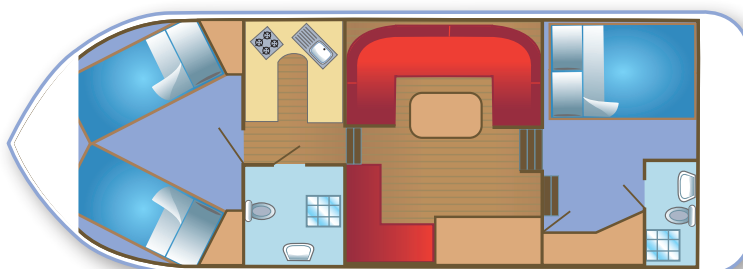
★★★★★ **Elite**
Sleeps 4



Saturday Start | Weekly

Truly a boat to turn heads with luxury accommodation for four - Built by Haines

- All Beds Pre-Made
- Rear Cabin with en-suite facilities
- Electric Flush Toilets
- Front cabin with 2 singles
- Large saloon and dining room with sunroof
- Bow thruster for ease of handling
- Alfresco cushion seating for all 4 people
- Large removable canvas canopy
- Ladder steps from stern to driving position with Luxury seating
- Flat Screen TV and DVD Player
- 240v Hair Dryer & Iron
- Open plan galley with Microwave
- Pop-Up Toaster
- 24 hour hot water
- 24 hour central heating with thermostats in every cabin
- Twin USB Sockets in every cabin
- Tassimo Machine with pods starter pack
- Wi Fi
- Heated towel rails in shower cubicles
- 240v power supply and shore power
- Safe
- Safety rails fitted full length of the boat
- Bathing Platform for ease of access at locks and moorings
- The access at the stern of the boat is by a ladder, which may not be suitable for people with limited mobility



Length: 32ft (9.75m) Beam: 12ft (3.66m)
Damage Waiver £110

Lady Chloe



Elite

Sleeps 4



Berths:

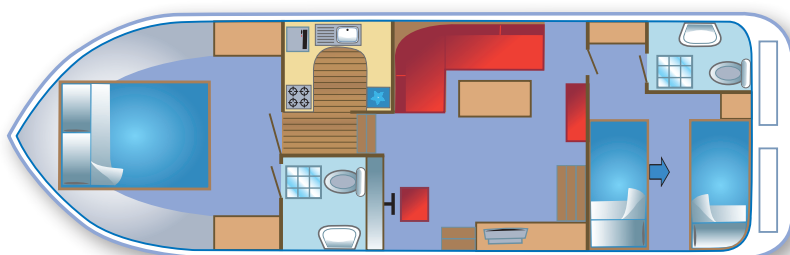
2 Doubles or 1 double and 2 singles
in 2 cabins
2 toilets 2 showers



Saturday Start | Weekly

Dual steering cruiser with luxury accommodation for four - Built by Sheerline

- All Beds Pre-Made
- 2 en-suite cabins
- Bow thruster for ease of handling
- Dual steering
- Electric Flush Toilets
- Front cabin with walk round double bed
- Large saloon and dining room with sunroof
- Flat Screen TV and DVD Player
- 240v Hair Dryer
- 240v Iron
- Open plan galley with Microwave
- Pop-Up Toaster
- 24 hour hot water
- 24 hour central heating with thermostats in every cabin
- Heated towel rails in shower cubicles
- Back cabin with 1 double or 2 singles
- Wi Fi
- 240v power supply and shore power
- Safe
- Safety rails fitted full length of the boat
- Bathing Platform for ease of access at locks and moorings
- Alfresco dining with cushion seating for all 4 people
- Twin USB Sockets in every cabin
- Tassimo Machine with pods starter pack



Length: 37ft (11.28m) Beam: 12ft 6in (3.81m)
Damage Waiver £110



Berths:

3 Doubles or 2 doubles and 2 singles
in 2 cabins and saloon
2 toilets 2 showers

Lady Jennifer

★★★★★ **Elite**

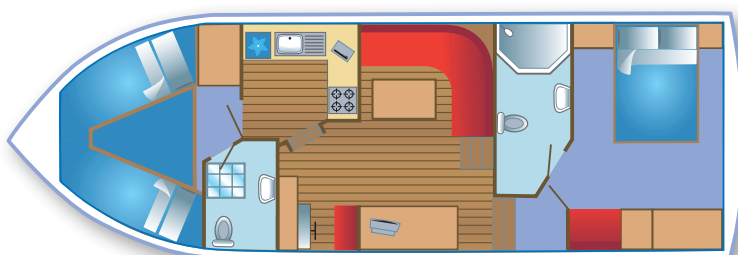
Sleeps 4 to 6



Saturday Start | Weekly

Dual steering cruiser with luxury accommodation for four

- All fixed Beds Pre-Made
- Master cabin with Flat Screen TV and en-suite corner whirlpool bath with shower over and heated towel rail
- Bow thruster for ease of handling
- Dual steering
- Open plan galley with Microwave and Pop-Up Toaster
- Tassimo Machine with pods starter pack
- Large Saloon with Flat Screen TV and DVD Player
- 240v Hair Dryer
- 240v Iron
- Safe
- Low wash hull
- Wi Fi
- Alfresco dining with cushion seating
- 24 hour hot water
- 24 hour central heating with thermostats in each cabin
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Electric Flush Toilets



Length: 40ft (12.19m) Beam: 12ft (3.66m)
Damage Waiver £110

Lady Annalise



Elite

Sleeps 6



Berths:

3 Double cabins all with en-suite facilities
3 toilets 3 showers



Saturday Start | Weekly

A 42' luxury six berth boat with three en-suite double cabins - Built by Haines

- All Beds Pre-Made
- Bow thruster for ease of handling
- Dual steering
- Headroom throughout is 6'4"
- Large saloon and dining room
- Open plan galley with microwave
- Tassimo Machine with pods starter pack
- Pop-Up Toaster
- Flat Screen TV
- DVD Player
- 240v Hair Dryer and Iron
- Alfresco dining with cushion seating for all 6 people
- Safe
- Wi Fi
- 24 hour central heating with thermostats in every cabin
- 24 hour hot water
- Heated towel rails in all shower cubicles
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Electric Flush Toilets



Length: 42ft (12.80m) Beam: 13ft 6in (4.1m)
Damage Waiver £110

A minimum of 3 adults are required to hire this boat (1 teenager is acceptable)



Lady Elizabeth

★★★★★ Elite

Sleeps 10

Berths:

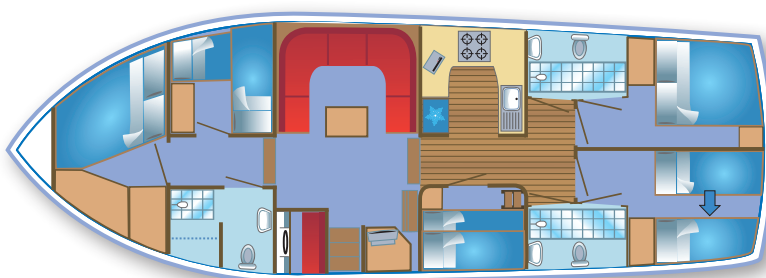
2 Doubles and 6 singles or
3 doubles and 4 singles in 5 cabins
3 toilets 3 showers



Saturday Start | Weekly

A 48' luxury ten berth boat with five cabins - Built by Haines

- All Beds Pre-Made
- Bow thruster for ease of handling
- Dual steering
- 2 en-suite cabins, 1 with a double and 1 twin/double
- 1 double cabin
- 1 twin cabin with cross over beds
- 1 cabin with bunk beds
- Headroom throughout is 6'4"
- Large saloon and dining room
- Flat Screen TV and DVD Player
- Open plan galley with microwave
- Tassimo Machine with pods starter pack
- Pop-Up Toaster
- 240v Hair Dryer and Iron
- Electric Flush Toilets
- Wi Fi
- 24 hour hot water and central heating with thermostats in every cabin
- Heated towel rails in shower cubicles
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Safe
- Alfresco table with cushion Seating for all 10 people



Length: 48ft (14.63m) Beam: 13ft 6in (4.1m)
Damage Waiver £110

A minimum of 3 adults are required to hire this boat (1 teenager is acceptable)

Friday & Monday Start Boats

2024 prices per boat per week and short break

		Lady Catherine ★ 5		Lady Victoria ★ 5 Elite		Lady Karen ★ 4		Lady Nicole ★ 5		Lady Kristina ★ 4		Lady Pamela ★ 5		Lady Suzanne ★ 4	
Sleeps		2 to 4		2 to 4		4 to 6		4 to 6		6		5 to 7		6 to 8	
FRIDAY		WK	SB	WK	SB	WK	SB	WK	SB	WK	SB	WK	SB	WK	SB
March	29 *	975	751	1110	855	1044	804	1334	1028	1232	948	1397	1075	1333	1026
April	5, 12	975	683	1110	777	1044	731	1334	934	1232	862	1397	978	1333	933
	19, 26	1129	790	1286	900	1209	846	1545	1082	1426	998	1617	1132	1543	1080
May	3 *	1129	869	1286	990	1209	931	1545	1190	1426	1098	1617	1245	1543	1188
	10	1215	850	1383	968	1300	910	1662	1164	1534	1074	1740	1218	1660	1162
	17	1369	958	1558	1091	1465	1026	1873	1311	1729	1210	1960	1372	1870	1309
	24 *	1454	1120	1656	1275	1557	1199	1990	1532	1837	1414	2083	1604	1987	1530
	31	1454	1018	1656	1159	1557	1090	1990	1393	1837	1286	2083	1458	1987	1391
June	7	1454	1018	1656	1159	1557	1090	1990	1393	1837	1286	2083	1458	1987	1391
	14,21,28	1523	1066	1733	1213	1630	1141	2084	1459	1923	1346	2181	1527	2081	1457
July	5	1523	1066	1733	1213	1630	1141	2084	1459	1923	1346	2181	1527	2081	1457
	12,19,26	1711	1198	1948	1363	1831	1282	2341	1639	2161	1513	2450	1715	2338	1637
August	2,9,16	1711	1198	1948	1363	1831	1282	2341	1639	2161	1513	2450	1715	2338	1637
	23 *	1523	1172	1733	1335	1630	1255	2084	1604	1923	1481	2181	1679	2081	1602
	30	1215	850	1383	968	1300	910	1662	1164	1534	1074	1740	1218	1660	1162
September	6	1129	790	1286	900	1209	846	1545	1082	1426	998	1617	1132	1543	1080
	13,20,27	975	683	1110	777	1044	731	1334	934	1232	862	1397	978	1333	933
October	4, 11	975	683	1110	777	1044	731	1334	934	1232	862	1397	978	1333	933
	18	975	683	1110	777	1044	731	1334	934	1232	862	1397	978	1333	933
	25		683		777		731		934		862		978		933

WK - 7 nights **SB** - 3 night weekend or 4 night midweek.

All prices include Holiday Protection Insurance and in are £'s (GBP) per boat including VAT at 20%

Monday's Prices

For prices to start on a Monday, use the previous Friday's date.

Arrival and Return times

Boats are available for collection from 2.30pm and to be returned by 9.30am on the last day of hire.

All boats must be vacated no later than 9.45am.

Discounts

Book a boat for 2 weeks or more and you will receive a 15% discount off the second & subsequent weeks.

Bank Holidays*

For Easter, Spring and August Bank Holidays, where a short break is available, the return time is extended to 9.30am on the Tuesday. The price has already been adjusted to allow for the extra days hire.

Saturday Start Boats

2024 prices per boat per week

		Lady Sophie ★ 5	Lady Donna ★ 5 Elite	Lady Chloe ★ 5 Elite	Lady Natalia ★ 5	Lady Jennifer ★ 5 Elite	Lady Annalise ★ 5 Elite	Lady Elizabeth ★ 5 Elite
Sleeps		2 to 4	4	4	4 to 6	4 to 6	6	10
SATURDAY		WK	WK	WK	WK	WK	WK	WK
March	30 *	975	1494	1609	1334	1637	1872	2167
April	6, 13	975	1494	1609	1334	1637	1872	2167
	20, 27	1129	1730	1863	1545	1895	2167	2509
May	4 *	1129	1730	1863	1545	1895	2167	2509
	11	1215	1861	2004	1662	2039	2331	2699
	18	1369	2097	2258	1873	2297	2627	3041
	25 *	1454	2228	2399	1990	2441	2791	3231
June	1, 8	1454	2228	2399	1990	2441	2791	3231
	15, 22, 29	1523	2333	2512	2084	2556	2922	3384
July	6	1523	2333	2512	2084	2556	2922	3384
	13, 20, 27	1711	2621	2822	2341	2872	3284	3802
August	3, 10, 17	1711	2621	2822	2341	2872	3284	3802
	24 *	1523	2333	2512	2084	2556	2922	3384
	31	1215	1861	2004	1662	2039	2331	2699
September	7	1129	1730	1863	1545	1895	2167	2509
	14, 21, 28	975	1494	1609	1334	1637	1872	2167
October	5, 12, 19	975	1494	1609	1334	1637	1872	2167

Extras

Damage Waiver: To protect you from the consequences of damage to the boat, including the cost of a diver for a fouled propeller, we make a non-refundable charge. This is £80, £90 or £110 and is shown in the individual boat descriptions. An additional charge may be levied if your boat is returned late or dirty.

Or Security Deposit: This is £800, £900 or £1100 and is payable on arrival in cash or by debit/credit card. This is refundable upon safe return of the boat and contents, on time and in a clean and tidy condition.

All Male/Female: On arrival we will require a cash or debit/credit card deposit of £800, £900 or £1100. This is refundable upon safe return of the boat and contents, on time and in a clean and tidy condition.

Fuel: You only pay for the fuel used and not for engine hours. We start you off with a full supply and measure what is left in the tank on your return. As a guide the fuel cost of a Short Break will usually be between £45 to £90; for a full week’s holiday between £80 to £260. Estimated cost of fuel may be subject to change.

Free On All Boats: Bed linen, hand and bath towels, cutlery, crockery, cooking utensils, gas supply, hair dryer, iron, playing cards, CD player, USB sockets, colour TV, DVD player, microwave, cooker, fridge and life jackets. Bed guards are available free of charge for 2 to 5 year olds (please book in advance). **Extra bedding, towels and pillows are available free of charge on request.**

Optional Extras: Dogs are only allowed on some boats, (see boat description) and 2 dogs only per boat unless agreed in advance. Car parking is in the open, but with 24hr CCTV surveillance. For prices see Page 20.

Bicycles: We do not have bicycles for hire, and regret that in view of past experience do not permit use of hirers’ own bikes on our boats.

Gas Appliances: In accordance with the Boat Safety Certification, it is not possible for customers to put Gas BBQ’s, etc, on board our boats.

Holiday Extras

Parking (per car)

£18 Short Break
£25 Per Week

Dogs (per dog)

£30 Short Break
£40 Per Week

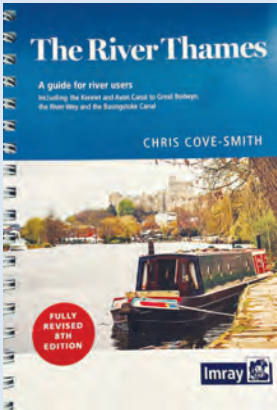
We have a selection of maps available to purchase in advance or reserve and collect on the day

Heron River Thames Map



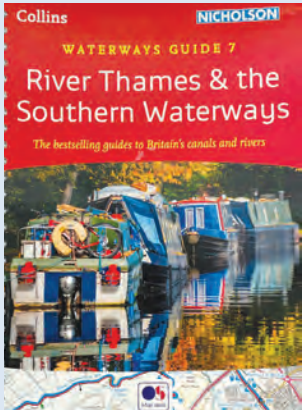
Reserve £5.99
Posted £7.00

Imray River Thames Book



Reserve £12.95
Posted £16.00

Nicholson Guide



Reserve £16.99
Posted £19.50

Which Boat Suits My Party ?

Now you have decided you want to go boating on the River Thames, it's time to choose your boat. We have put a check list for you to help you make the right choice.

Sleeping arrangements: If you choose a boat that sleeps 2 to 4, 4 to 6, 5 to 7, or 6 to 8, it means you will be making a double bed up at night. Choose a boat that sleeps 2, 4, 6 or 10 and all beds can be left made up.

Beds: Check out how many single and double beds the boat has, get this right and hopefully granny won't end up sleeping in a double bed with her grandson!

Driving Position: You have two options single or dual steering with two positions, one inside and one outside.

Quality Grading: All of our boats are graded by Visit England and British Marine and have been awarded 4 or 5 stars. Here at Kris Cruisers we believe our best boats deserve a special mention so we call our best boats 5 Star Elite. See page 6 for more information.

Features: En-suite - Bow Thruster - USB Sockets in Every Cabin - Tassimo Machine - Pop-Up Toaster - 24hr heating & Hot Water - Heated Towel Rails - All Fixed Beds Pre-made.

These are just some of the features you may wish to consider.

Dates: Don't forget to check available dates on our website www.kriscruisers.co.uk

Ready to book: You have 2 options, log on to our secure website www.kriscruisers.co.uk and book online or call us on 01753 543930 and let us do the work for you.

Booking Deposit: We require a deposit of £200 per booking up to 7 nights, £400 for 8 nights or more. The full hire terms are due if the booking is made within 10 weeks of your start date.

2025 Holidays

Book your 2025 holiday before the 31st December 2024 with a deposit and you will receive a **10% discount** off the 2025 Hire Terms.

Day Boats

We have one of the largest fleets of self drive day boats for hire on the River Thames, with seating up to 6, 8, 10 or 12 people. They are available for hire by the hour, half day or whole day.

On a day trip upstream, after passing through Windsor you can reach Boulter's Lock and the islands below the National Trust property Cliveden. Downstream, beyond Runnymede, the likely extent of your cruising will be Chertsey.

Along the river you'll find many places where you can tie up and enjoy a picnic on board or ashore. There are also numerous riverside pubs and restaurants, many of which serve excellent meals or bar snacks.

Phone us on +44 (0)1753 543930 or e-mail us at sales@kriscruisers.co.uk for our full colour day boat brochure.



All weather canopy's



Balmoral Lady seats 12 people



Sovereign Lady seats 10 people



Windsor seats 10 people



Regal Lady seats 8 people



Little Lady seats 6 people

Booking Conditions 2024

1. YOUR CONTRACT:

Your contract is with Kris Cruisers and is made under English law with Kris Cruisers subject to these conditions. Your contract with Kris Cruisers is made once you have (1) completed and signed a booking form on behalf of all members of your party, and/or paid the appropriate initial payment (2) Kris Cruisers confirmation has been sent to you.

2. BOOKING:

All correspondence will be sent to the email or postal address specified at the time the booking is made. Kris Cruisers reserves the right to refuse to accept a booking at its discretion and will not accept any booking where the person making the booking is less than 18 years old.

3. BALANCE OF THE HOLIDAY PRICE:

The balance of the holiday price can be paid by bacs, online or by telephone, and must be received by Kris Cruisers no later than 10 weeks before your departure date or, if your booking is made within 10 weeks, full payment must be made at the time of booking. One reminder will be sent and if payment is not received within the timescale, Kris Cruisers reserves the right to cancel the booking and to apply the charges as set out in paragraph 7. Kris Cruisers reserves the right to recover the cost of any bank charges incurred from direct bank payments and foreign currencies.

4. PRICE GUARANTEE:

Kris Cruisers reserves the right to alter the price of any of its holidays before you make your booking. The price of your holiday will be made known to you before you book and will be shown on your booking confirmation. All prices quoted in the brochure or otherwise advised to you include all booking fees, charges, and where applicable VAT (at 20%) and Insurance Premium Tax (at 20%). Should the VAT or IPT rates increase, or any additional taxes or levies be introduced that affect the price of your holiday, you may be required to pay the extra amount. Alternatively, should the rate of VAT, IPT or any government-imposed tax or levy included in the quoted prices decrease so that a lower rate applies to your holiday, the price of your holiday may be reduced accordingly.

5. HOLIDAY PROTECTION:

All holidays are covered for cancellation within the hire terms printed in the brochure and on our website. To comply with our Holiday Protection Conditions, all bookings require a minimum of 2 adults except Lady Elizabeth and Lady Annalise which require a minimum of 3 adults, (1 teenager is acceptable) unless agreed at the time of booking with Kris Cruisers. We strongly recommend that all customers take out their own personal and travel insurance to cover the duration of their booking.

6. ALTERATIONS BY YOU:

If once the booking has been accepted by Kris Cruisers you wish to make any alterations to the booking details, Kris Cruisers will do all it can to assist you, although it is under no obligation to make any alteration other than to allow you or any member of your party who is prevented from travelling to transfer his/her booking to someone else, provided that written notice is given to Kris Cruisers with full details of the transfer by the person who made the booking and must be accompanied by a £25 administration fee. Please note that major changes may be treated as a cancellation by you and will be subject to the cancellation charges referred to in paragraph 7. Any changes you wish to make to your holiday arrangements once your holiday has commenced are your sole responsibility.

7. CANCELLATION BY YOU:

If you have to cancel your booking, you must notify Kris Cruisers immediately by telephone and on the same day send written confirmation by the person who originally made the booking by email to Kris Cruisers. The cancellation will be treated as effective from the day your telephone call is received by Kris Cruisers. If the reason for your cancellation falls within the terms of the Holiday Protection Policy, you will be relieved from the liability for the holiday price and will receive a refund of monies paid less a claim excess of £70 for holidays up to 7 nights and £140 for 8 nights or more plus any bank charges. If your reason for cancellation falls outside its terms, Kris Cruisers will make a cancellation charge as follows; (a) If you cancel your booking 70 days or more before the departure date, we will retain the initial deposit, but you

will not be liable for the balance of the holiday price. (b) 29-70 days before your departure date, 50% of the hire terms are payable. (c) 15-28 days before your departure date, 75% of the hire terms are payable (d) 14 days or less before your departure date, 90% of the hire terms are payable (e) on the holiday start date or later 100% of the hire terms are payable. If we cancel your booking because you fail to pay the balance as required in paragraph 3, the above calculation applies, less any hire terms we receive by re-booking the boat, less 20% of those hire terms.

8. ARRIVAL AND DEPARTURE:

Unless agreed with Kris Cruisers in advance, the normal time for boarding your boat is 2.30pm on the hire start date. Everyone is required to be present for the safety briefing which will be given by one of Kris Cruisers instructors who will explain the controls of the boat and its equipment to you and will take you out onto the river for a trial run. You must notify us of any faults with the equipment of the boat before the boat leaves the boatyard. Any faults discovered while on your holiday should be notified to Kris Cruisers immediately by telephone so they can be rectified. No claims will be considered after your holiday for faults not notified during your holiday. Non arrival at the boat yard by mid-day on the day following your hire start date without prior notification shall entitle Kris Cruisers to treat the holiday as cancelled. Unless otherwise agreed with Kris Cruisers in advance you must return the boat (including all its inventory and equipment) to our boatyard in a clean and tidy condition **no later than 9.30 a.m.** on the final day of hire. All boats must be vacated by 9.45 am unless otherwise agreed in writing. Kris Cruisers reserves the right to make a charge of up to £750 if the boat is returned late or in a dirty condition.

9. SECURITY DEPOSIT & DAMAGE WAIVER:

The boat is insured but you are expected to take all reasonable care and to report to and pay Kris Cruisers for any damages, broken, stolen or loss of equipment. You are responsible for loss and/or damage to the boat, its equipment, or to any third party up to the amount of the security deposit. The security deposit can be paid in cash or taken on a pre-authorisation on a credit card, if none of the previous occurs the deposit will be released by us, but some card issuers can take up to 30 days or more to release your deposit. The damage waiver is non-refundable and gives you full protection in the event of accidental damage to your boat or its equipment, including the cost of a diver if your propeller gets fouled. The damage waiver excludes neglect, wilful or criminal damage for which you are fully liable. If you return the boat damaged without reporting it at the time of the accident, we reserve the right to cancel the damage waiver and you may be liable for the total cost of the repairs. Further details and an indication of the amounts normally charged are given in the brochure. Kris Cruisers reserves the right to charge a 2nd Damage Waiver if you are involved in an accident or damage the boat.

10. LIFE JACKETS:

Life jackets are available free of charge to everyone and in line with the hire boat hand-over scheme, anyone under the age of 18 years and non-swimmers are required to wear one.

11. ACCIDENTS:

While you have charge of the boat you are responsible for its safe navigation. No minor may control the boat without the supervision of an experienced adult. In the case of an accident, damage to the boat, to other craft or to waterway property you must: (a) Obtain the name of any other boat involved together with the names, addresses and telephone numbers of the owners or hirers. (b) Immediately telephone these facts to Kris Cruisers with full details of the damage before you continue on with your holiday. No repairs may be put in hand without Kris Cruisers consent. (c) On your return you may be required to fill in an accident claim form with all the details taken at the time of the accident from the 3rd party. Failure to do this may end up with you being liable for the damage. We reserve the right to repossess the boat at any time or ask you to return the boat early where a serious accident or damage to the boat has occurred. In such cases, Kris Cruisers shall not be liable to make a refund of any portion of the hire terms paid.

12. LOSS OF WATER:

You are responsible for any charge made by the waterway's authorities in respect of loss of water or

damage to waterway property caused whilst you are in charge of the boat.

13. NAVIGATIONAL RESTRICTIONS: On NO account may you:

(a) Tow or be towed by other boats unless with prior permission from Kris Cruisers.

(b) Cruise after dark (your boat is not equipped or insured for night navigation).

(c) Permit your boat to be taken through Teddington Lock or out to sea.

(d) Permit your boat to take part in any race. You must navigate in accordance with current byelaws and observe the 8kph (5mph) speed limit applicable to the waterway.

14. HIRER'S EQUIPMENT:

You may NOT take onto the boat portable heaters of any type, electric cool boxes, lighting equipment, barbecues, bicycles, canoes or anything which may cause damage to the boat, its equipment or occupants.

15. UNSUITABLE HIRERS:

We reserve the right to decline to accept a booking or refuse to hand over a boat to any person or group who in our opinion is not suitable on the grounds of age, ill health, disability, or anyone we believe to be under the influence of alcohol, drugs, or any other reason. In such cases all sums paid shall be refunded in full and the contract shall be discharged without further liability on either party.

16. KRIS CRUISERS RESPONSIBILITIES

(a) Kris Cruisers accepts responsibility if you or any person named on the booking suffers bodily injury, illness, or death due to a negligent act and/or omission of our employees, or agents or sub contractors whilst they are acting within the scope of or in the course of their employment to provide any service or arrangement forming part of the holiday that you have booked with us.

(b) All claims must be notified to Kris Cruisers immediately and in any event in writing within 30 days of your return from holiday.

(c) Kris Cruisers shall not be responsible for the consequences of delays or restrictions on cruising arising from navigation works, flooding, shortage of water, industrial action, fuel rationing, shortage or non-availability of fuel, gas, or other circumstances beyond their control. Kris Cruisers reserves the right to restrict cruising if unusual or hazardous conditions prevail including strong stream conditions.

(d) Should you or any member of your party suffer illness, personal injury or death through any misadventure arising out of an activity which does not form part of our holiday arrangements, Kris Cruisers will offer you at its discretion advice, guidance, and assistance to help you in resolving any claim you may have against a third party provided we are advised of the incident within 30 days of its occurrence.

(e) Kris Cruisers accept no responsibility for loss of or damage to motor cars parked at its boatyard unless it is caused by Kris Cruisers negligence or wilful default.

17. DISPUTES:

Any dispute, difference or question which may at any time arise out of the contract or the subject matter thereof shall be referred to a single arbitrator to be agreed upon between the parties (or failing agreement to be nominated by the Chartered Institute of Arbitrators on the application of either party) in accordance with the provisions of the Arbitration Act 1950, or any statutory modifications or re-enactment thereof for the time being in force.

18. MOORING FEES:

All mooring fees are payable by you, and it is your sole responsibility to pay these fees. Any mooring charge notices sent direct to kris cruisers will be forwarded onto the hirer.

19. FUEL:

You start with a full tank of fuel and you only pay for the fuel used at the end of your holiday. We Do Not charge for engine hours.

20. BROCHURE:

All prices, services and taxes were correct at time of going to print and may be subject to change. All boat plans are not to scale and can only be used as a guide.

Holiday Protection Insurance Policy 2024

CANCELLATIONS:

If you have to cancel your booking, the party leader must notify Kris Cruisers immediately by telephone, and on the same day send written confirmation by the person who originally made the booking by email to Kris Cruisers. The cancellation will be treated as effective from the day your telephone call is received. If the reason for your cancellation falls within the terms of the holiday protection policy, you may receive a refund of all monies paid to us for your booking (excluding any booking fees, amendment charges and bank charges, you have already incurred). We will retain a cancellation fee of £70 for holidays up to 7 nights and £140 for holidays of 8 nights or more.

Please Note: the refund referred to above only applies if the cancellation applies to all members of your party. All refunds are for the entire boat and not on an individual basis. Under your contract with Kris Cruisers, in order to qualify for a refund in relation to your booking, your reason for cancelling must be one of the following. It must apply to a member of your party listed on your booking and with the exception of pregnancy must have occurred after you booked your holiday, and it must prevent you from taking your trip. Please note you will not receive a refund for pregnancy where the party member is expected to give birth within 12 weeks of the arrival date – Illness/Pregnancy (subject to medical evidence of unfitness to travel); Death; Redundancy (provided employment has been on a continuous basis with the same employer for at least

2 years); Jury or Witness service (in a Court of Law); Illness or Death of a close relative (a close relative is defined as one of the following – Spouse, Son (in-law), Daughter (in-law), Parent (in-law), Grandparent, Sister, Brother, Fiancé (e); you are hospitalised with covid-19 or you are told to isolate by a medical practitioner or advised not to travel by the UK government body, your home is rendered uninhabitable due to fire, storm, flood, subsidence or malicious damage; your presence is requested by the Police following a burglary at your home or place of business, during the period of your trip or within the preceding 7 days; your unexpected posting by HM Forces or cancellation of leave by HM Police (unless the cost of the lost trip is recoverable from any other source).

You may also receive a full refund if you are unable to reach your destination as a result of being involved in an accident on route (This only applies if you have made every effort to attempt to complete your journey. You will need to produce evidence from the Police, RAC, AA, or Green Flag etc). Although a refund is available in these circumstances you may prefer to delay your arrival, in these cases a pro-rata refund is available for each 24hr delay, up to a maximum of 96hrs, 4/7th's (for short breaks, a refund of 1/3rd applies for all arrivals delayed for more than 24hrs). You will be asked to complete a booking cancellation form which may require signing by a Medical Practitioner or employer and in which we may request further information from a 3rd party.

You will be required to provide us with satisfactory documentary evidence of a

qualifying reason at your own expense.

The following reasons for cancellation do not qualify for a refund as set out above: Suicide or attempted suicide, intentional self-injury, the effect of intoxicating liquor or drugs, or any other reason which is not specifically referred to. Where the reason for cancellation does not fall within one of the qualifications for a refund as set out above, e.g., disinclination to travel, leave cancelled by employer (other than HM Forces or Police) cancelled flight, ferry, cruise, train any other third party transport, act of God, fire or adverse weather conditions including flooding of waterways, act of terrorism, war riot, industrial dispute, your failure to pay the balance of the holiday etc, a cancellation charge will be payable based on the number of days before the arrival date of the holiday that we receive notification of your cancellation as follows. (a) If you cancel your booking 70 days or more before the departure date, we will retain the initial deposit and you will not be liable for the balance of the holiday price. (b) 29 to 70 days before your departure date, 50% of the hire terms are payable, (c) 15 to 28 days before your departure date, 75% of the hire terms are payable, (d) 14 days or less before your departure date, 90% of the hire terms are payable, (e) on the holiday start date or later, 100% of the hire terms are payable. If you have not paid your total holiday price by the time of your cancellation, you may be required to make a further payment by way of cancellation charge.





Kris Cruisers

Visit us online and check availability at
www.kriscruisers.co.uk

Kris Cruisers, The Waterfront, Southlea Road, Datchet, Berks SL3 9BU
Tel: +44 (0)1753 543930 sales@kriscruisers.co.uk

